

MEDICAL PRACTICE REPORT

Filter Definition

Filter	Choice(s)
Received Date	From 07/01/2017 To 09/30/2017

CAHPS Options

CMS View applied

MEDICAL PRACTICE REPORT

CAHPS Summary Information

Global DOMAIN

Question	n	%
Global Rating Item		
Overall Doctor Rating 0-10		
0	1	0.4
1	0	0
2	2	0.7
3	2	0.7
4	2	0.7
5	7	2.5
6	9	3.2
7	13	4.6
8	38	13.4
9-10	210	73.9
Total	284	

Global Rating Item		
Recommend this provider office		
No	18	6.4
Yes, somewhat	40	14.2
Yes, definitely	224	79.4
Total	282	

Global Rating Item		
See provider within 15 min of appt		
No	0	N/A
Yes	0	N/A
Total	0	

ACCESS TO CARE		
Never		N/A
Sometimes		N/A
Usually		N/A
Always		N/A
Total	0	

Screening Item		
How many times visit this provider		
None	0	N/A
1 time	0	N/A
2	0	N/A
3	0	N/A
4	0	N/A
5 to 9	0	N/A
10 or more times	0	N/A
Total	0	

Screening Item		
Phone for appt for care right away		
Yes	0	N/A
No	0	N/A
Total	0	

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CAHPS Summary Information

Global DOMAIN		
Question	n	%
How often get urgent appt as needed		
Never	0	N/A
Sometimes	0	N/A
Usually	0	N/A
Always	0	N/A
Total	0	
<u>Screening Item</u>		
Make appt for check-up/routine care		
Yes	0	N/A
No	0	N/A
Total	0	
How often get appt soon as needed		
Never	0	N/A
Sometimes	0	N/A
Usually	0	N/A
Always	0	N/A
Total	0	
<u>Screening Item</u>		
Phone w/question during office hrs		
Yes	0	N/A
No	0	N/A
Total	0	
How often get answer same day		
Never	0	N/A
Sometimes	0	N/A
Usually	0	N/A
Always	0	N/A
Total	0	
<u>Screening Item</u>		
Phone w/question after office hrs		
Yes	0	N/A
No	0	N/A
Total	0	
Get answer as soon as needed		
Never	0	N/A
Sometimes	0	N/A
Usually	0	N/A
Always	0	N/A
Total	0	

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CAHPS Summary Information

Global DOMAIN		
Question	n	%
How often see provider within 15min		
Never	0	N/A
Sometimes	0	N/A
Usually	0	N/A
Always	0	N/A
Total	0	
TEST RESULTS		
	No	N/A
	Yes	N/A
	Total	0
<u>Screening Item</u>		
Provider order test for you		
	No	0
	Yes	0
	Total	0
Someone follow up with results		
	No	0
	Yes	0
	Total	0
PHYSICIAN COMM QUALITY		
	No	3.0
	Yes somewhat	12.2
	Yes definitely	84.8
	Total	287
Provider expl in way you understand		
	No	7
	Yes, somewhat	34
	Yes, definitely	246
	Total	287
Provider listen carefully to you		
	No	7
	Yes, somewhat	33
	Yes, definitely	247
	Total	287
<u>Screening Item</u>		
Talk with provider re prob/concern		
	No	20
	Yes	264
	Total	284

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Global DOMAIN		
Question	n	%
Give easy to understand instruction		
No	8	3.1
Yes, somewhat	30	11.5
Yes, definitely	224	85.5
Total	262	
Know important info medical history		
No	10	3.5
Yes, somewhat	48	16.9
Yes, definitely	226	79.6
Total	284	
Show respect for what you say		
No	7	2.5
Yes, somewhat	30	10.5
Yes, definitely	248	87.0
Total	285	
Spend enough time with you		
No	11	3.9
Yes, somewhat	32	11.3
Yes, definitely	241	84.9
Total	284	
OFFICE STAFF QUALITY		
No		2.3
Yes somewhat		10.4
Yes definitely		87.3
Total	286	
Clerks/receptionists helpful		
No	9	3.1
Yes, somewhat	33	11.5
Yes, definitely	244	85.3
Total	286	
Clerks treat with courtesy/respect		
No	4	1.4
Yes, somewhat	26	9.2
Yes, definitely	252	89.4
Total	282	
ACCESS TO CARE 3 MONTH		
Never/No		13.1
Sometimes		7.2
Usually		14.1
Always/Yes		65.7
Total	287	

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CAHPS Summary Information

Global DOMAIN			
Question		n	%
<u>Screening Item</u>			
Appt for care right away			
	Yes	126	44.8
	No	155	55.2
	Total	281	
Right away appt as soon as needed			
	No	14	10.9
	Yes	114	89.1
	Total	128	
<u>Screening Item</u>			
Appt for routine care			
	Yes	223	78.8
	No	60	21.2
	Total	283	
Routine appt/chk-up soon as needed			
	No	14	6.4
	Yes	205	93.6
	Total	219	
<u>Screening Item</u>			
Phone during reg office hrs			
	Yes	82	29.7
	No	194	70.3
	Total	276	
Phn during offc hrs answr same day			
	Never	3	3.4
	Sometimes	18	20.5
	Usually	28	31.8
	Always	39	44.3
	Total	88	
<u>Screening Item</u>			
Phone after reg office hrs			
	Yes	24	8.6
	No	254	91.4
	Total	278	
Phn after offc hrs answr same day			
	Never	3	11.5
	Sometimes	4	15.4
	Usually	10	38.5
	Always	9	34.6
	Total	26	

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CAHPS Summary Information

Global DOMAIN		
Question	n	%
See provider w/n 15 min this visit		
No	94	33.1
Yes	190	66.9
Total	284	
CARE COORDINATION		
Never/No		10.4
Sometimes		8.3
Usually		15.0
Always/Yes		66.3
Total	285	
<u>Screening Item</u>		
Provider order test in last 3 mths		
Yes	178	62.5
No	107	37.5
Total	285	
Office follow-up w test results		
Never	25	14.7
Sometimes	24	14.1
Usually	34	20.0
Always	87	51.2
Total	170	
Provider have medical records		
No	21	7.6
Yes	257	92.4
Total	278	
<u>Screening Item</u>		
Take any prescription med		
Yes	252	88.4
No	33	11.6
Total	285	
Health team ask about Rx meds		
Never	22	8.8
Sometimes	27	10.8
Usually	62	24.9
Always	138	55.4
Total	249	
<u>About You Item</u>		
Received care from this provider		
Yes	287	99.7
No	1	0.3
Total	288	

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Global DOMAIN		
Question	n	%
About You Item		
Provider you usually see		
Yes	253	89.4
No	30	10.6
Total	283	
About You Item		
How long going to this provider		
Less than 6 mnth	0	N/A
6 mnth less 1 yr	0	N/A
6 months < 1 yr	0	N/A
1 yr less 3 yrs	0	N/A
1 - < 3 years	0	N/A
3 yrs less 5 yrs	0	N/A
3 - < 5 years	0	N/A
5 years or more	0	N/A
Total	0	
About You Item		
How long since most recent visit		
Less than 1 mnth	0	N/A
1 - < 3 months	0	N/A
3 - < 6 months	0	N/A
6 - < 12 months	0	N/A
12 mnths or more	0	N/A
Total	0	
About You Item		
Rate overall health		
Excellent	39	13.7
Very Good	57	20.1
Good	97	34.2
Fair	74	26.1
Poor	17	6.0
Total	284	
About You Item		
Highest grade or school completed		
<= 8th grade	12	4.2
Some high school	35	12.4
High school grad	102	36.0
Some college	107	37.8
4-yr coll. grad.	14	4.9
4+ yrs college	13	4.6
Total	283	
About You Item		
Hispanic or Latino descent		
Yes, Hisp/Latino	12	4.7
No, not Hisp/Lat	243	95.3
Total	255	

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Global DOMAIN		
Question	n	%
About You Item Race-White		
	Yes 209	72.8
	No 78	27.2
	Total 287	
About You Item Race-Black/African-American		
	Yes 63	22.0
	No 224	78.0
	Total 287	
About You Item Race-Asian		
	Yes 1	0.3
	No 286	99.7
	Total 287	
About You Item Race-Hawaiian/Pacific Islander		
	Yes 0	0
	No 287	100
	Total 287	
About You Item Race-Amer Indian/Alaska Native		
	Yes 12	4.2
	No 275	95.8
	Total 287	
About You Item Race-Other		
	Yes 6	2.1
	No 281	97.9
	Total 287	
About You Item Someone help complete survey		
	Yes 16	5.7
	No 267	94.3
	Total 283	
About You Item Help-read questions		
	Yes 9	45.0
	No 11	55.0
	Total 20	
About You Item Help-wrote down answers		
	Yes 5	25.0
	No 15	75.0
	Total 20	

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Global DOMAIN		
Question	n	%
About You Item Help-answered questions	Yes 6 No 14 Total 20	30.0 70.0
About You Item Help-translated questions	Yes 1 No 19 Total 20	5.0 95.0
About You Item Help-other	Yes 1 No 19 Total 20	5.0 95.0
About You Item Hispanic or Latino descent (child)	Yes, Hisp/Latino 0 No, not Hisp/Lat 0 Total 0	N/A N/A
About You Item Race-White (child)	Yes 0 No 0 Total 0	N/A N/A
About You Item Race-Black/African-American (child)	Yes 0 No 0 Total 0	N/A N/A
About You Item Race-Asian (child)	Yes 0 No 0 Total 0	N/A N/A
About You Item Race-Hawaiian/Pacific Isl (child)	Yes 0 No 0 Total 0	N/A N/A
About You Item Race-Amer Indian/Alaska Nat (child)	Yes 0 No 0 Total 0	N/A N/A

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Global

DOMAIN

Question	n	%
About You Item		
Race-Other (child)		
Yes	0	N/A
No	0	N/A
Total	0	
About You Item		
Rate overall mental/emotional health		
Excellent	78	27.6
Very Good	56	19.8
Good	77	27.2
Fair	58	20.5
Poor	14	4.9
Total	283	